ENHANCING THE STUDENT EXPERIENCE
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LETTER FROM THE VICE PRESIDENT

This past year has been one of significant growth for the University of North Texas. We’re proud to serve as the university of choice for over 44,000 students and now rank as one of the largest universities in Texas. This growth underscores our commitment to fostering a community where everyone feels welcomed and supported.

In Student Affairs, we are dedicated to ensuring the success and well-being of all of our students. From their first visit to campus to graduation and beyond, we strive to create an environment where UNT students can thrive.

Over the past year, we’ve strengthened the First-Year Career Readiness program, expanded our virtual programs and online engagement, and prioritized mental health and wellness in our community. These initiatives are more than programs; they form the foundation of a supportive and enriching campus life that ensures our students feel connected and valued.

We have the privilege of creating opportunities for engagement, involvement, and personal growth. Research consistently shows that increased engagement leads to higher student retention rates, and UNT is no exception. Eighty-five percent of campus card swipes were for Student Affairs events. We’re proud to report retention rates of 89% for students with five or more card swipes, and an impressive 91% for those with 16 or more swipes.

These statistics represent more than mere numbers; they reflect the bonds, experiences, and growth of our students within our community. They underscore our commitment to prioritizing our values and putting students first.

This report celebrates our achievements and lays a solid foundation for our future endeavors. Together, we will continue to build a university that educates, inspires, and empowers our students to succeed.

Elizabeth With, Ed.D.
Senior Vice President for Student Affairs

"In Student Affairs, we are dedicated to ensuring the success and well-being of all of our students. From their first visit to campus to graduation and beyond, we strive to create an environment where UNT students can thrive."
MISSION
The Division of Student Affairs (DSA) creates a student experience that supports academic success, social engagement, and personal and professional growth.

VISION
DSA sees the potential within all UNT students and fosters a culture of excellence and opportunity. We build a foundation for all students to succeed as contributing members in an evolving global society.

2022-2023 AREAS OF FOCUS

STUDENT ENGAGEMENT  DATA CAPACITY  STAFF CARE  OPTIMIZE TECHNOLOGY
### DSA BY THE NUMBERS

#### 2022-2023 AT A GLANCE

- **44,336** total students
- **450+** student organizations
- **427,336** swipes through the Rec Center doors
- **5,023** students participated in intramural sports
- **5,023** students served through CTS outreach activities
- **924** students participated in 37 sports clubs
- **13,022** students participated in intramural sports
- **614** events hosted by CTS totaling over 760 hours

#### TOTAL STUDENT TOUCHPOINTS

- **3,264,536** Dining Services
- **2,418,647** University Centers and Events
- **479,841** Recreational Sports
- **34,515** Student Activities
- **33,067** Counseling and Testing Services
- **26,654** University Program Council
- **25,092** Career Center
- **18,199** Housing and Residence Life
- **16,817** Meadows Center for Health Resources
- **16,199** Orientation and Transition Programs
- **15,973** Union Administration
- **14,817** Diamond Eagle Student Resource Center
- **13,055** Dean of Students
- **7,226** Center for Student Affairs at Discovery Park
- **6,068** Student Veterans Services
- **5,344** Office of Disability Access
- **5,030** First-Generation Success Center
- **3,969** R.I.S.E.
- **2,570** TRIO
- **2,283** Center for Leadership and Service
- **1,732** Frisco Student Services
- **1,389** Student Legal Services
- **1,378** Center for Fraternity and Sorority Life
- **1,198** Emerald Eagle Scholars

#### 15,039 students engaged through Student Counseling

- **79.6%** of students reported the counseling they received improved the quality of their college experience
- **72%** of students reported the services they received through CTS helped them stay enrolled
- **87.12%** of students who visited CTS were retained for the Fall 2023 semester

#### UNT IS ONE OF THE LARGEST

- Residential college campuses in Texas and the largest in the Dallas-Fort Worth area.

#### 2022-2023 AT A GLANCE

- **40,648** students engaged by the Career Center
- **10,000+** on-campus jobs
- **29,500+** internships posted
- **1,331** employers visited campus to recruit and network
- **13,436** individual career coaching sessions
- **820** events, workshops and presentations

#### UNT IS ONE OF THE LARGEST

- **5,903** students living in on-campus housing
- **5,673** hall residents
- **15** residence halls
- **230** Greek life residents
- **14** fraternity and sorority houses

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CAREER READINESS BEGINS FROM DAY ONE

Career readiness is life readiness. The First Year Career Readiness curriculum launched in Fall 2022 and quickly proved successful. Over the course of the year, freshmen learned about careers, networking and professional communication skills.

- **3,675** course participants
- **55.3%** overall passing rate
- **33%** growth in professional networking knowledge

The career readiness curriculum was taught across 63 course sections. When assessed at the end of the academic year, students reported knowledge growth that was significant and substantial including a 47%-point growth in how to access career coaching.

“As a university community, our intentions are to help students make informed and confident decisions about their futures, while also introducing them to professional foundational skills applicable to all majors and career choices,” explained Eileen Buecher, assistant vice president of Career Services.

- The 2022 Homecoming Bonfire had a record attendance of over 6,500 people.
- UNT Esports had 92,820 views from 6,362 broadcasts on Twitch.
- The SHWC served 9,105 students with 16,232 appointments and 142 events.
- The FGSC engaged 698 students during the annual First-Generation Celebration.
- Freshman Orientation saw an 18% increase with 6,566 students participating over the summer.
The new residential curriculum helped 4,678 students living on campus to better identify skills, areas of growth and student learning.

The Future Eagles Program returned after a two-year pandemic hiatus, bringing 2,000 Denton ISD eighth graders to campus.

CTS had 534 touchpoints across 15 events in Frisco, including orientation resource fairs, First Flight and class presentations.

The Center for Student Affairs at Discovery Park hosted 44 events, which were attended by 5,534 students.

DSA helped to retain over 30,000 students. Students who had 30 or more engagements with the division saw a 94% retention rate.
The UNT Men’s Polo team won the 2023 United States Polo Association Division I National Championship.

In partnership with the City of Denton, the UNT Food Pantry Presented by Kroger now has two dedicated plots in the Bowling Green Community Garden.

North Texas Dancers and North Texas Cheer traveled to New York City and performed in the Macy’s Thanksgiving Day Parade.

UNT ESPORTS CELEBRATES 5-YEAR ANNIVERSARY

In 2018, UNT became the first Texas public university to launch an esports program. UNT’s journey into the world of esports has been a successful one, winning championships and continuing to grow the program.

“The collegiate scene grew rapidly over the last five years and what our program looked like in 2018 compared what it looks like today is vastly different,” said Dylan Wray, assistant director for UNT Esports. “Our program was the first public school to launch a scholarship in the State of Texas. Between Twitch streams and TV network programs, UNT Esports has generated several million views for the Mean Green.”

The program continues to help shape the esports collegiate scene, while paving the way for future UNT gaming enthusiasts and competitors alike. UNT Esports celebrated its five-year anniversary with individual teams for League of Legends, Overwatch and Rocket League, and a new Valorant team in the making for Fall 2023. The program also celebrated a National Association of Collegiate Esports win for its Rocket League B team.

The varsity esports program hopes to grow collegiate esports while gaining marketable skills like teamwork, leadership, communication and problem-solving.
OTP represented UNT at the NODA Region IV Conference, receiving four award recognitions for their work.

Design Works received four first-place awards for Union marketing projects for the ACUI “Steal This Idea” competition.

The UNT hockey team moved up to ACHA Men’s Division 2 and rejoined the Texas Collegiate Hockey Conference.

North Texas Cheer won third place in the small intermediate coed D1A category of NCA Nationals.

Ellie Breaux (’23), a former North Texas Dancer, was crowned Miss Texas.

In Fall 2022, the Texas Veterans Commission awarded UNT with the Gold Veterans Education Excellence Recognition Award (VEERA) for excellence in providing education and related services to veterans and the military-connected community.

“This was a very long road for the Student Veteran Services team and all the departments that assist us every day on campus to achieve this honor,” said James Davenport, director of Student Veteran Services.

The Texas Veterans Commission, which provides gold, silver and bronze levels of recognition, visited campus to personally present UNT with its gold award. This is the first time UNT reached gold status. UNT was also recognized as a Military Friendly® School for the 12th consecutive year.

“UNT has done an amazing job for its veterans,” said TVC Vice Chairperson Kimberlee Shaneyfelt. “To see this level of commitment from across the university is truly remarkable and something to be proud of.”

Student Veteran Services assists over 3,000 UNT student veterans and veteran dependents with enrollment, finances, and understanding their veteran benefits.
LIVING OUR VALUES

It was another successful year for UNT Dining Services. The nationally famous dining program was recognized with four Gold Medals at the UMASS Amherst Culinary Conference, two Loyal Horton Gold awards in Residential Dining and Catering, a Loyal Horton Silver award in Retail Restaurants and a Loyal Horton Grand Prize in catering. UNT Dining’s gold recognition in the Loyal E. Horton Catering Special Event category was for its work on the Menus of Change University Research Collaborative, which showcased sustainability, inclusivity and nutrition.

UNT consistently ranks among the nation’s best university dining programs and last year was no different, ranking No.1 as the best college food in Texas by Niche.com and No. 2 in the nation by Delish.com. Praise for UNT’s Dining Services was also featured in the Summer 2023 issue of College Services Magazine published by the National Association of College Auxiliary Services.

In addition to its many accolades, UNT Dining also saw the successful opening of two new retail locations, Einstein Brothers in the CVAD Building and The Market near Eagle Landing. The addition of Einstein Brothers brings new food options to a part of campus where they are limited, and The Market brings locally roasted Voltage Coffee to campus.

SHOW YOUR FIRE

BE CURIOUS

DSA launched the Online Student Experience office, which serves UNT’s online student population by providing support, resources and connection opportunities. From virtual programs and events to online student success coaching, this new program is designed to help online students feel more connected to the UNT campus community, and excel academically and personally.

COURAGEOUS INTEGRITY

The Center for Leadership and Service advised six student-led IMPACT boards, which included 28 student leaders in executive board positions. These IMPACT boards organized and facilitated 38 events throughout the year for their peers, such as The BIG Event, Eaglethon and Make a Difference Day, and contributed over 1,400 hours of service to their community.
The Dean of Students’ CARE Team’s work in supporting the mental health and safety of our campus community is an invaluable asset. One 2023 graduate’s story is a shining example of their impact.

A student whose family was significantly impacted by the conflict in Ethiopia was referred to the CARE Team in Fall 2021. Contact had been cut off from her family and she was experiencing a mental health crisis. The CARE Team sprang into action, collaborating with Student Legal Services, International Affairs, and Counseling and Testing Services. The student received help applying for refugee status as well as wrap-around mental health support. The CARE Team also advocated for “incompletes” in her classes.

In Spring 2023, the student shared that she was not only helping her family get to safety but applying for a permanent U.S. Visa. Unfortunately, a few of her “incomplete” classes had become failing grades. With the help of the CARE Team, the student successfully lobbied to correct this issue, completed all remaining work and graduated Magna Cum Laude with a B.A. in Political Science and Legal Studies. Coming full circle, she started a job after graduation at an NGO in Washington, DC, that supports refugees as they navigate complex political and personal difficulties.

Jessica Hogue, who manages the CARE team, shared, “This story is a testament to the impact that the CARE Team can have on a student and to the value of partnerships between the CARE Team, CTS, Student Legal Services, International Office and academic departments.”
FOCUS ON WELLNESS

EMOTIONAL

From helping students stay on track to helping them navigate mental or personal crises, DSA supports students when they need it most through CTS and the Dean of Students Office. CTS had over 10,000 personal appointments and hosted over 36 workshops and events in Denton and Frisco. To meet our students where they are, CTS also launched the online peer support platform, Togetherall. The flexibility of the online platform allows students to access support whenever they need it, without the constraints of scheduled counseling sessions. Togetherall has seen significant engagement, with 350 students joining the platform within the first eight months.

The Dean of Students’ SOS team supported over 4,000 students experiencing barriers to their academic success, such as illness, injury, the loss of a loved one, acute financial issues or conflict in the classroom. Similarly, of the student who met with the Withdrawals team, which supports students who are considering leaving the university, 23% were retained from Fall 2022 and 24% were retained from Spring 2023.

UNT’s Survivor Advocacy team served over 400 students who were struggling or overwhelmed due to trauma, violence or harassment that they had experienced in their life. The RISE Center’s Collegiate Recovery Program helped provide peer support to 527 students struggling with addiction through eight weekly group meetings. Expanding beyond that, the CARE Team supports UNT community members who are experiencing a mental health crisis. The team saw over 1,900 student touchpoints, connecting 561 students with vital on-campus resources, helping them to find available solutions and advocating for their academic well-being.

CREATIVE

The CTS art therapy workshop offers a safe place to explore and express feelings, manage stress and anxiety, and explore new art materials. More than 360 students attended over the course of the year.

SPIRITUAL

UNT at Frisco, Discovery Park and the main UNT campus now all offer meditation rooms—a quiet place where students, faculty and staff can relax and reflect.

ENVIRONMENTAL

We Mean Green Fund helps protect over 4.5 acres of land on campus for pollinators and native plant life. UNT has been designated a Bee Campus since 2016.
The Distinguished Lecture Series brought speakers KeKe Palmer, Shaquem Giffin and Jennette McCurdy to campus, drawing over 5,500 attendees combined.

**INTELLECTUAL**

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The Student Health and Wellness Center expanded radiology services in-house, increasing the speed at which patients receive diagnosis, treatment and return to the classroom.

**PHYSICAL**

The Diamond Eagle Student Resource Center provided support to over 4,500 students experiencing financial hardship through the UNT Food Pantry Presented by Kroger, Suit-Up Closet and Mean Green Gowns for Grads program.

**FINANCIAL**

The First-Generation Success Center hosted First-Gen Career Week, which saw an attendance of 221 students. In a post-event survey, 75% of students surveyed indicated they had seen an increase of confidence in their career readiness.

**OCCUPATIONAL**

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**SOCIAL**

As the central social hub for the UNT community, the University Union recorded over 2 million visits through events, services, dining locations and the bookstore.
SARA PERMENTER ('24)
KINESIOLOGY MAJOR

Sara Permenter’s involvement on campus began during her first year at UNT as a Chi Omega pledge. Through Chi Omega, she has strengthened her communication and time management skills by helping to organize philanthropic events supporting the Make-A-Wish Foundation.

Permenter’s involvement with Chi Omega has also helped her in her work as a student assistant for the DSA office. Her experience with charitable fundraising has been especially useful when assisting with fundraising projects for DSA and interacting with donors.

"I have learned so much, not only in my classes, but in my personal life as well. I have had great professors that truly care about what they are teaching and who want me to succeed. The people I’ve met have been the best part of my experience."

SHAUN HOLLOWAY
STUDENT SERVICES COORDINATOR, ORIENTATION & NEW STUDENT PROGRAMS

Shaun Holloway’s role as part of OTP involves supervising the orientation leader team. He also develops First Year Experience programming to help new students transition to campus life at UNT and coordinates the extended orientation and Eagle Camp.

Outside of UNT, Holloway represented the university as a career development co-coordinator for the graduate student network in the Association for Orientation, Transition & Retention (NODA).

"I have found the UNT students to be my motivation. The stories I am honored to hear, the skills they bring to the programs in our office, and the passion they have keeps me going. I have never felt so connected, loved, and valued by students than here at UNT."

LAURA SMITH, Ph.D.
DEAN OF STUDENTS

As 2022-23 was coming to a close, DSA was excited to welcome UNT alumna Laura Smith, Ph.D., as the new Dean of Students. Having worked in higher education for more than 25 years, Dr. Smith brings an incredible wealth of experience with her to serve the UNT community.

Dr. Smith has spent a majority of her career focused on student affairs, including serving as associate dean of students at the University of Texas at Dallas, as well as acting director of Student Life, student development coordinator and student services coordinator at UNT Dallas.

"I’m excited about my new role. It’s very meaningful to be a part of UNT. I want students to know that if they are looking for help and don’t know where to go, they can come here to the Dean of Students office."

"I have learned so much, not only in my classes, but in my personal life as well. I have had great professors that truly care about what they are teaching and who want me to succeed. The people I’ve met have been the best part of my experience."
I learn from and am consistently rejuvenated by UNT students every day. As a former UNT student, I am happy that I am able to help students along with my great ODA team and other colleagues like the assistance I received.

DEVIN AXTMAN
STUDENT SERVICES COORDINATOR, OFFICE OF DISABILITY ACCESS

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Jacqueline Rodriguez ('26)
Biomedical Engineering Major
First-Generation Student

"My experience at UNT has been great. I love the campus, and the activities held on campus for students. The First-Generation Success Center has been one of my biggest support systems."

"I have gotten involved around campus by becoming an Orientation Leader and being involved in multiple organizations. The advice I would give is to step out of your comfort zone, because it will allow you to grow and learn about what you are capable of!"

Mikayla Hutchins ('23)
International Studies Major
Orientation Leader

"I have found my second home at UNT, thanks to the community I have built and the faculty and staff. I've grown and learned so much in the short time I've been here."

Christopher Bills ('24)
Social Work Major
Orientation Leader

"Being able to go to college really changed my life, but also it’s a challenging system to navigate alone, and it’s incredibly rewarding to walk alongside our students while they navigate those systems. UNT students are so hopeful, so resilient, and so smart."

Victoria Schofield
Assistant Director
DOS Withdrawal Intervention

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In order to enhance the lives of our students, the Division of Student Affairs Development office seeks donors to help fund division-wide priorities, including the following areas:

- Student Success
- Fraternity and Sorority Life
- Parents
- Career Collaboration
- Sponsorship

**Nearly $600,000 TOTAL FUNDS RAISED**

The Denton chapter of the Veterans of Foreign Wars (VFW) — in partnership with their families — gifted Student Veterans Services with a $25,000 endowment.

Veterans of Foreign Wars is a nonprofit organization made of local chapters or “posts” that offer veterans and their families support services. The endowment creates a $1,000 scholarship that will be given each year to a UNT student veteran. Half of the funds for the endowment come from VFW Post 2205 with the other half provided by the VFW Auxiliary Post 2205.

SVS Director James Davenport said it’s the first endowment in the country that was gifted by an individual VFW Post to a Division I school. “This endowment comes from the heart,” Davenport said. “The greatest thing about it is that this will serve students for years to come, long after I’m gone.”

**CAPITAL ONE EMPOWERS FIRST-GEN STUDENTS**

In 2021, a $13,000 grant was given to UNT’s First-Generation Success Center as part of Capital One’s Impact Initiative. The funding supported the First-Gen to Full-Time Career Summit, held in Fall 2022, which provided guidance for first-generation students transitioning from college to the workforce.

Capital One furthered their commitment to first-generation students at UNT by giving a $15,000 grant to the FGSC, which supported the graduation stole and career readiness programs, as well as inaugural First-Gen Career Week in Spring 2023.

Desiree Padron, director of the FGSC, expressed her appreciation for the company’s continued support, saying, “We are so grateful to Capital One and their associates for seeing the immense potential of our students as professionals and community leaders.”
**DSA GIVES BACK**

**$595,378**
was contributed to DSA initiatives during the We Care, We Count Faculty and Staff giving campaign.

**Over $2,600**
was contributed by DSA staff members during the State Employees Charitable Campaign.

**125 teddy bears**
were made for and donated to Cook Children’s Hospital during the 2022 Homecoming week.

**661 pairs of socks**
were collected by Student Veteran Services to benefit the Soldiers’ Angels Warm Feet for Warriors Project.

**479 graduates**
received a community engagement cord, with a combined total of **140,171 hours** of service to the community.

**6,315 hours**
of service were contributed collectively to the community by Emerald Eagle Scholars.

WMGF’s community garden donated **over 120 lbs** of fresh produce to the campus food pantry.

Union donation bins served **20 nonprofits**, which included school supply, food and clothing drives.

**144 UNT volunteers** served mobile food pantries hosted on campus by the UNT Food Pantry Presented by Kroger in partnership with the Tarrant Area Food Bank.

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During The BIG Event, **650 volunteers** contributed a combined **2,000 hours of service** to the Denton County community.

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OUR STAFF

<table>
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<th>Total Staff</th>
<th>Full-time</th>
<th>Part-time</th>
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<tr>
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<td>593</td>
<td>50</td>
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2,357 student assistants
45 graduate assistants
3,823 interns

87 full-time DSA staff members were enrolled as UNT students.

1,774 students were employed by Dining Services, making it the largest student employer on campus.

OUR STUDENT EMPLOYEES IN THE CLASSROOM

TOP FIVE COLLEGES

155 Toulouse Graduate School
353 College of Information
205 College of Liberal Arts & Social Sciences
820 College of Engineering
427 G. Brint Ryan College of Business

TOP 10 MAJORS

<table>
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<tr>
<td>Kinesiology</td>
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</tr>
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</table>
GALLOP POLL RESULTS

The Gallup engagement survey provides an opportunity for employees to share input on the culture and environment of their workplace, shaping a better future for UNT.

75% of DSA staff believe their colleagues are committed to quality.

73% of staff report having had opportunities to learn and grow at work in the last year.

80% of staff report feeling personally cared for at work.

72% of staff report having the opportunity to do what they do best at work or being put in a position to succeed.

84% of staff report knowing what is expected of them at work.

2023 DSA AWARD WINNERS

OFF-CAMPUS FRIEND OF STUDENT AFFAIRS AWARD
Denton County Public Health, TB Program
Courtney Martin, Support for Future Eagles Program

ON-CAMPUS FRIEND OF STUDENT AFFAIRS AWARD
Dr. Shari Childers

AMBASSADOR OF THE YEAR
Kara Ottinger

OUTSTANDING CUSTOMER SERVICE AWARD
2022 Orientation Leader Team

MARGE JIMMERSOON SAFETY AWARD
Linda Clisso

NEW ADMINISTRATIVE PROFESSIONAL OF THE YEAR
Jill Dlott & Makenzie Fleming

ADMINISTRATIVE PROFESSIONAL OF THE YEAR
Febe Moss

NEW STAFF MEMBER OF THE YEAR
Andrea Marquez

STAFF MEMBER OF THE YEAR
Jessica Moore

GRADUATE ASSISTANT OF THE YEAR
Mackenzie Tullier & Alicia Chen

NEW SERVICE PROVIDER OF THE YEAR
Tony Bell

SERVICE PROVIDER OF THE YEAR
Kathleen Elder

OUTSTANDING SUPERVISOR
Molly Orr

EXCELLENCE IN ASSESSMENT AWARD
Center for Fraternity & Sorority Life

OUTSTANDING INNOVATION AWARD
First Year Career Readiness Seminar

OUTSTANDING PROGRAM AWARD
Employer Best Practices Networking Program, Career Center

RODNEY MITCHELL SPIRIT AWARD
Dr. Herschel Voorhees

DEPARTMENT OF THE YEAR
Coliseum & Gateway
Office of Disability Access

FGSC director Desiree Padrón received the President’s Special Recognition Award and was appointed to the Denton Chief of Police Advisory Board.

Sergio Renovato, assistant director of Student Affairs for Discovery Park, received the UNT Spirit Award.

OTP executive director Stephanie Brown coauthored an article in the Journal of College Student Development about retention for spring starters.

CFSL director Ronald Atkinson was selected as one of the NASPA African American Stellar 50 Professionals.