

ONLINE STUDENT SUPPORT

IMPACT STATEMENT

Online Student Support serves student affairs to develop, maintain, and provide access to quality online educational opportunities that set students up for success.

INPUTS

- Budget
- Staff
- DSA Departments
- UNT Collaborators
- Online Student Trends
- Institutional Strategy
- Quality Matters Standards

ACTIVITIES

- Online Student Success Coaching
- Online Student Success Toolkit
- Online DSA Program Support
- Online Engagement Communities
- Online Student Newsletter
- Online Student Social Media
- Online Jump Start
- Professional Development for Staff

OUTPUTS

- Number of Online Engagements
- Number of Online Opportunities
- Online Programs Created
- Student Participation Online
- Retention of Students Online
- Graduation Rates for Online Students
- Student Satisfaction
- Staff Training and Development
- Communication Metrics

OUTCOMES

FOUNDATIONAL

- Campus online resource network
- Ability to navigate online learning
- Ability to identify UNT resources
- Identify personal strengths
- Identify personal values
- Identify personal skills
- Informed career decision-making

INTERMEDIATE

- Meaningful engagement in programs
- Engage with diverse backgrounds
- Utilize online campus resources
- Exhibit ability to advocate
- Develop leadership skills
- Exhibit ability to resolve conflict
- Meaningfully collaborate
- Ability to motivate others

ADVANCED

- Contribute to UNT community
- Develop sense of belonging
- Apply knowledge developed in class
- Apply co-curricular program knowledge
- Matured online resource network
- Ability to lead online learning programs

WELLNESS WHEEL

- Social
- Occupational
- Intellectual

MARKETABLE SKILLS

- Communication
- Technology
- Career & Self-Development
- Critical Thinking

THEORETICAL FRAMEWORK

OSS leverages best practices from frameworks Andragogy, Community of Inquiry, and Sense of Belonging.



THE LOGIC MODEL

A ROADMAP FOR IMPACT



WHAT IS A LOGIC MODEL?

A logic model is a planning and evaluation tool that visualizes data and tracks program evaluation plans. Logic models show linear connections between program activities and their intended student learning outcomes.

COMPONENTS

Inputs are the resources that go into a program or intervention—**what we invest**.

Activities are events undertaken by the program or partners to produce desired outcomes—**what we do**.

Outputs are the direct, tangible results of activities—**what we get**.

Outcomes are the desired results of the program—**what we achieve**. They are categorized as Foundational, Intermediate and Advanced based on the level, intensity and/or skill achievement needed to master the learning outcome.

DIVISION-WIDE THEORETICAL FRAMEWORKS

Each department within the Division of Student Affairs utilizes the following values and frameworks when teaching and measuring student learning outcomes.

UNT SYSTEM VALUES



To learn more, scan the QR code or visit untsystem.edu/about-us/values.

NACE CAREER COMPETENCIES/MARKETABLE SKILLS

The National Association of Colleges and Employers created a list of eight marketable skills employers want to see if new employees. The eight career competencies they created are:

Career and Self-Development

Critical Thinking

Communication

Diversity and Inclusion

Leadership

Professionalism

Teamwork

Technology

UNT WELLNESS WHEEL



Focusing on the physical, social and mental wellbeing of our university community is a top priority. Now, more than ever, it is important to take time to care for yourselves and each other.



To learn more, scan the QR code or visit wellness.unt.edu.